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NORTHERN CAPE PROVINCIAL GOVERNMENT

DEPARTMENT OF ECONOMIC AFFAIRS AND TOURISM

REVISED STRATEGIC PLAN

2003/04 TO 2005/06

FOREWORD BY THE HEAD OF DEPARTMENT

The Department of Economic Affairs has for the past financial year (2002-2003) developed into a more focused entity in collaboration with its internal and external partners.

Strategically, the department was responsible for the translation of key provincial strategies into feasible programmes. Its role and responsibilities have been to a large extent been fulfilled in achieving the promotion and positioning of the province, and secondly networking for the attraction of investment to the province.

Internally, the department became more focused on becoming compliant with the major regulating public service and other pieces of legislation, even though we are trying to meet the same qualitative standards as the more advanced departments.

Since May 2002, all senior management positions were filled and attention was given to revising the departmental organogram in line with policy and service demands and requirements. To date the advertisement for the filling of the head of department position will be going to press and it is envisaged to normalise the department by June 2003. This process was also delayed with the implementation of the PSCBC Resolution 7 of 2002, which required that the entire transformation of the department, utilisation and placement of staff had to be done in collaboration with Departmental Task Teams (DTT) and Inter-Departmental Task Teams (IDTT). This process had a delayed impact on the administrative regularising process we had in place for 2002-2003.

It must be stated that the support enjoyed from the Joint Heads of Department Cluster and Portfolio Committees had a strengthening impact on the integrated approach, which the Executive Council approved as part of all departmental implementation programmes.

It would be an understatement not to mention the focused manner in which the staff embarked on as they pursued their obligations, especially after the strategic support Kumba Resources provided to the department.

As a department, one could testify, that it has started to make its mark locally and internationally. It has left particular tracks behind and laid the foundation for success stories to be completed before March 2004.

This strategic plan will without any doubt enable the province to translate its strategic themes into programmes that will beneficiate the poorest of the poor and do justice to the economic and social rights of the people of the Northern Cape.

The Department acknowledges its gratitude for the role of MEC Makweya who led it through trying times, the members of the Economic Cluster of the Executive Council, in particular the Premier for their role they have played to position this department to fulfil its mandates.

1 VISION

To create a growing sustainable Provincial economy through job creation.

2 MISSION STATEMENT

The Department's mission is to create an enabling environment for the achievement of sustainable economic growth and development in order to achieve the economic empowerment of the people, particularly historically disadvantaged individuals of the Northern Cape.

3 DEPARTMENTAL ETHOS

To achieve our mission we believe we must:

- Ensure that the spirit and purpose of Batho Pele must guide all our actions to ensure quality service to our <u>customers</u>.
- Be honest, reliable, trustworthy, supportive and respectful of each other as we <u>build teams</u> in and across our business units.
- Accept responsibility for the <u>achievement of our work</u> objectives in a positive way.
- Be <u>professionals</u> at all times and strive to develop and utilize our knowledge and skills to the best of our abilities
- Seek to initiate continuos improvement in what we do by giving that bit extra, and to:
- Ensure that our efforts make a difference by <u>delivering on our plans</u>

4. HISTORICAL INFORMATION

4.1 Budget Allocation and Expenditure

Standard Items	Expenditure	Budget Allocation	Variance
Personnel Expenditure	R5 518 172	R5 781 525	R263 353
Administration Expenditure	R3 239 789	R3 252 300	R 12 511
Stores and Livestock	R 273 996	R 452 000	R178 004
Equipment	R 633 728	R 684 000	R 50 272
Professional Services	R4 976 619	R5 095 000	R118 381
Transfer Payments	R3 665 870	R3 705 000	R 39 930

4.2 SERVICES RENDERED BY THE DEPARTMENT

4.2.1 **PROGRAMME** 1 : CORPORATE SERVICES

OBJECTIVE

 To provide suport service to the department on matters relating to finance, human resource and general administration.

HUMAN RESOURCE MANAGEMENT

HR division that will provide support service an expert advice on all personnel and labour related matters throughout the department.

- The department has made 11 appointments which includes three promotion and two transfers.
- The total number of staff for the current finacial year is now 58 out staff compliment of 89.
- HR plan has being compiled into a document for circulation and subsequent approva.l.
- Perfomance management training has been conducted for every staff member.

PROGRAMME 2: SMME & TOURISM

OBJECTIVE

To develop the SMME and Tourism sector in the Province.

TOURISM

POSITIONING AND MARKETING THE NORTHERN CAPE

- The Centre for Scientific and Industrial Research has completed a marketing tool in the form of a CD-Rom.
- Northern Cape postcards and compact disks were developed and distributed to regions, national
 offices and embassies in parts of the world.
- Northern Cape Video-Myths and legends were developed and featured prominently at the World Tourism Market exhibition.
- Northern Cape route maps have been printed to give focused tour packages for tourists visiting the province.
- A substantial amount of the allocation went for advertisements, print material and development
 of desktop calendars which were well received.
- Contributed to the National Domestic Market survey which was undertaken by South African Tourism (SATOUR)
- Assisted thirteen previously disadvantaged entrepreuners to access the tourism industry

NATIONAL AND INTERNATIONAL EXHIBITIONS

- Contributed to and participated at the Northern Cape Investment Seminar and Trade Expo in September 2002
- Participated in eleven tourism promotion exhibitions inland and overseas
- Facilitated exposure of Tourism and SMME's at national and international tourism exhibitions

MEDIA TOURS

- Facilitated 15 international media groups to tour the province and expose it internationally through media coverage
- Hosted the media group that participated in the "Discover South Africa Campaign" which formed an integrated part of the tourism month
- Hosted the tourism month in the Province.

TOURISM ROUTE DEVELOPMENT

- Large amounts of the budget were dedicated to marketing the current tourism route in the Province
- Contributed to and participated in the raptor route (bird watching)

- In partnership with South African Tourism and Tekwani Promotion the missionary route has being developed in the Province
- In partnership with Open Africa, the adventure cultural route has being developed in Riemvasmaak, Augrabies, Kuboes and Port Nolloth areas
- In partnership with the provincial Department of Sport, Arts and Culture the legends (heroes)
 Pokwane route has being developed which takes the origins of Chief Galeshewe

SMME DEVELOPMENT: PROJECTS FOR 2002/2003

- Hosted the Provincial SMME Business Train in De Aar Kimberley and Uping ton
- The Northern Cape Women in Business Conference 8-10/04/2003-03-31
- Hosted and Funded the Economic Summit for People with Disabilities
- Funded the Kimberley Diamond Soya Mince Project
- Funded the SIYAYA Coffin Manufacturing
- Wavelength Steel Project
- Funded the Bo-Karoo Wool and Craft Cluster Project
- Funded the Kgalagadi Weavers
- Bizza's Welding Works
- Funded the Pae Pae Craft
- Disapele Toilet Manufactturing Plant
- Warrenton Concrete Steel Works
- Finalised the KBIC,KIMEC and KBIC Merger
- Facilitated the launching of NAFCOC Provincial Organisation.
- Finalised the Integrated Manufacturing Strategy

Funded the Hydroponics Project

4.4 PROGRAMME 3: ECONOMIC DEVELOPMENT SERVICES

OBJECTIVE

To create an enabling environment to facilitate funding strategies for economic development and the stimulation of provincial trade and investment.

The following outputs were achieved in this section during the year under review:

- The Directorate, with the assistance of the Council for Scientific and Industrial Research, has developed and distributed a Visit & Explore S. A. (VESA) compact disk for the Northern Cape for promotional and marketing purposes.
- A substantial amount of advertisements, promotional articles, press releases and a wall calender promoting the Northern Cape and the projects of the Department was printed and distributed (650 copies of the calender and 5000 copies of agriculture and mining booklets globally).
- Hosted the Northern Cape Trade & Investment Expo and Seminars the William Humphrey's Art Galery in November 2002, where several other countries were also represented. Publicity of the event was extensive, including CNN & Lion Dreamer internet site. Several countries were represented, namely Namibia, USA, Sweden, Indonesia, People's Republic of China, Botswana, Nigeria and Swaziland). Eight letters of intent were signed at the event.
- Arranged and participated in 4 outward trade and investment missions to China, Spain, Italy & London, which
 had resulted in long-term agreements being signed with these 4 countries. It is expected that further visits from
 these countries will again take place this year.
- Participated in the Cleanest Town competition, in which Upington represented the Province.
- · Co-ordinated the 4-day international celebration of the opening of the new legislature building
- Established the Northern Cape Economic Development Agency and appointed the board of directors of NCEDA.
 It is envisaged that NCEDA will implement projects initiated by the Department.
- Currently implementing investment projects on 2 sectors, namely:: Agro-processing and Mining Beneficiation.
 (See attached Annexure A)
- Implemented 6 new projects, of which 4 were funded by the Innovation Fund from the Department.
- Received approval from the DTI and SDI for the establishment of a mariculture park on the West Coast (Port Nolloth), for which foreign direct investment is currently being sought.
- Appointed 3 new officials in the Department and there is an urgent need to fill a further 5 funded vacancies.
- Our Provincial Growth & Development Strategy has been approved by Cabinet and we are currently
 implementing 21 projects emanating from this Strategy. We also enlisted the assistance of DTI & TISA to fasttrack the implementation of this Strategy.
- Participated in the ISRDS and UrbanRenewal programme, through steering committee representation.
- We have consolidated business plans with the Frances Baard and Namaqua distrcit municipalities to complement the Provincial Growth & Development Strategy. We will visit the 3 outstanding districts to synergize their plans and ours.

4.5 PROGRAMME 4: CONSUMER PROTECTION AND BOARD SUPPORT SERVICES OBJECTIVE

Promote consumer education and guarantee consumer protection in the province.

This was achieved by:

- Establishing up the Desert Palace central and monitoring system in the provincial gambling officers
- Minimised the fraud risk through continuous inspections and audits on licensees
- Successfully closed down illegal operators
- Maximised efficiency in revenue collection
- Successful liquor and Gambling inspections throughout the province involving liquor, gambling and consumer
 officials
- Created 335 permanent jobs of which 91% are PDI's and 454 temporary jobs during construction

The Consumer Affairs Division of the Northern Cape was very instrumental in its service delivery commitments and in promoting the three cornerstones of consumerism which are to inform, educate and protect. The division embarked among others on the following projects;

- Rendered consumer advisory services through the Kimberley, Upington, Springbok and Tlhokomelo Rethusanong One Stop service centre.
- Intergrated all unit programmes (Consumer, Gambling and Liquor)
- Successfully Celebrated World Consumer Rights Day on 15 March 2003 in Upington. Institutions invited M.F.R.C, Banking Adjudicator, N.H.B.R.C, AHI and NOCCI
- Launched "Consumer is King campaign"
- Launched Paypoint Development jointly with Dept. Social Services and Population Development, S.A.P.S, Dept Home Affairs and Dept Justice.
- Re-appointed Consumer Tribunal members.
- During Consumer month visited paypoints with stake holders lay charges against four unscroupulous micro lending campaigns.

LIQUOR BOARD

- Placed an advert in Radio Teemaneng, DFA and Noordkaap Newspapers to encourage responsible trading and drinking.
- Liquor Board in the process of releasing white paper on Provincial Liquor Act.
- Consultative with MEC Safety and Liaison and Sol Plaatlie Municipality to decide on liquor license application.
- Liquor Board withdrawn more than 60 liquor licenses.
- Continues raids with SAPS
- Successful liquor inspections throughout the Province during the month of February, involving Liquor, Gambling and Consumer Officials

STRATEGIC DIRECTION

- 5.1 Critical challenges that faces the department are as follow:.....
- 5.1.1 Limited Resources (esp. in terms of skilled staff, funding for internal information and technological infrastructure, funding for projects, funding for national and international marketing, etc.)
- 5.1.2 Difficulty in reaching targeted groups due to the vastness of the province and absence of complete, accurate data bases.
- 5.1.3 Inability to attrack adequateky skilled staff to fill the vacancies in the Department.

5.2	The department responses to the above-mentioned critical challenges:
5.2.1	Acquire more funding from National level and other capital funding agencies, enlist the assistance of National Departments / Agents in training of staff and provision of information management assistance).
5.2.2	Embark on an active programme to set up and maintain a complete, accurate data base of contacts and empowerment opportunities and successes.
5.2.3	Work out mechanisms of improving remuneration packages for professionals / experts and embark on a head hunting drive to track down suitable candidates.
5.3	The department will pursue the following core objectives:
5.3.1	Enhance the regulatory framework
5.3.2	Facilitate job creation
5.3.3	Tourism development and promotion.
5.3.4	Marketing the Province.
5.3.5	Research, development and Information Communication Technology(ICT)
5.3.6	Optimizing revenue collection.
5.3.7	SMME promotion and development.
5.3.8	Industrial development and investment promotion.
5.3.9	Women in economic empowerment
5.4	Legislative and other Mandates
	These core objectives are based on the following constitutional and other legislative mandates, The Medium Term Budget Policy Statement 2002, tabled by the Minister of Finance during February 2002, indicates the broad government policy as: Economic growth;
	Target Groups for Development: Youth; Women; Disabled Information Technology Role of the State/Governance Poverty alleviation.

prov	incial objectives and see its primarily mandate relating to:
	Stimulating economic growth in the Northern Cape Province; Investment creation; Marketing the Province; Skills development; and Poverty alleviation.
Spe	cific national and provincial legislation mandates the department for execution of its functions.
The	se are:
	The provincial Gambling Act; Tourism Act; Consumer Act; Liquor Act; Financial Management Act Treasury Instructions Financial Delegations Archives Act Public Service Act New Public Service Regulations Basic Conditions of Employment Act. The White Paper on the Promotion and Development of Small Businesses in South Africa, March 1995. The National Small Business Act, No 102, 1996 The Northern Cape Tourism Act The White Paper on Tourism Promotion and Development The National Tourism Act The Tour Guide Bill The White Paper on Government Procurement The Ten Point Plan White Paper on RDP White Paper on Rural Development White Paper on Rural Development Government position paper on Local Economic Development Framework National Strategic Vision Northern Cape Development and Planning Act National Government's GEAR policy
	National Acts concerning:
- - - - -	Harmful Business Practices Usury Credit Agreements Sales and Services matters Trade Metrology Business Estate Agents
	Northern Cape Consumer Affairs (Unfair Business Practices) Act (Responsibility for technical input, updating and regulations is vested in this programme)
	National Gambling Act Northern Cape Gambling and Racing Act (1996) (This Sub Directorate has prime Technical accountability for this statute) Regulations made in terms of both the above Acts Taxation Act (Schedule 3)
func	department developed policy documents to guide officials in the department in terms of executing their tions economically, efficiently, as required in terms of the Public Finance Management Act (PFMA).

The Department of Economic Affairs and Tourism derives its responsibilities from these national and

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The Department will pursue the achievements of the core objectives as follows:

1. Programme: Administration			
Subprogramme	2003/04 R' 000	2004/05 R' 000	2005/06 R' 000
1.1 Office of MEC	2,573	3,649	8,242
1.2 Management	2,585	2,228	2,240
1.3 Departmental Support	4,563	4,747	4,761
1.4 Statutory Amount	729	780	835
Total Programme 1	10,450	11,404	16,078

2. Programme: SMME Development & Business Regulation

Subprogramme	2003/04	2004/05	2005/06
	R' 000	R' 000	R' 000
2.1 SMME Enterprises 2.2 Tourism Promotion	25,855	31,069	31,122
	2,430	2,672	2,672
Total Programme 2	28,285	33,741	33,794

3. Programme: Economic Development Services

Sub-programme	2003/04 R' 000	2004/05 R' 000	2005/06 R' 000
3.1 Economic Policy Planning	1,356	1,761	1,776
3.2 Industrial development,			
Investment and Trade			
Promotion	3,495	4,120	4,120
3.3 Development Information			
Services	1,079	1,411	1,411
Total Programme 3	5,930	7,292	7,307

4. Programme: Consumer Protection & Board Support Services

Subprogramme	2003/04 R' 000	2004/5 R' 000	2005/06 R' 000
4.1 Consumer Advisory			
Services	1,348	1,977	2,269
4.2 Consumer Education &			
Comm & Research	574	498	500
4.3 Liquor Board Support	787	837	841
4.4 Gambling Board Support	2,510	2,974	2,979
Total Programme 4	5,219	6,286	6,589
Total: Vote	49,884	58,723	63,768

Programme 1

Administration

Overall Aim:

To provide support service to the department on matters relating to finance, HR and general administration

MTEF Allocation R'000

2003/04 2004/05 2005/06

Sub-programme: Human Resource Management and Development

Aim

To provide an HR support service that will ensure effective and efficient line functional delivery

Objectives (What)	Strategy (How)	Output (Actual Achievement)	Performance Measure (unit			
			of Measurements e.g. quality			
			quantity, timeframes)			
Intergrated HR plan	Staff profile, skill audit, reviewal of organogram	Draft organogram	By end april			
Capacitation of officials in the Department	By arranging training interventions for all officials-	To have a workforce that is knowledgeable and skilled	3years	350	400	440
Perfomance management system	Job description and work plans	Improved quality of service delivery	Within 6 months,reports	60		
T chomande management system	oob description and work plans	improved quality of service delivery	Walling Monards, reports	00		
Capacitation of various units	Recruitment drive	11 appointment have been made	50% of the vacant post to filled by end of June			
Sub-programme : Human Resou	rce Management and Development					
Aim						
To attend the annual public sector t	rainer's forum in order to keep abreast of dev	velopments in the training arena.				

Objectives (What)	Strategy (How)	Output (Actual Achievement)	Performance Measure (unit	2003/04	2004/05	2005/06
			of Measurements e.g. quality			
			quantity, timeframes)			
To provide meaningful training that	Dissemination of information on	Informed training programmes	Ongoing skilling of officials.	66	75	80
is informed by	Training to the Departmental					
trends in the public	Training Committee					
Sector.						

Programme 2 : SMME DEVELOPMENT & BUSINESS REGULATIONS

Overall Aim: To stimulate increase economic growth and SMME development.

To provide SMME Support Service.

Objectives (What)	Strategy (How)	Output (Actual Achievements)	Performance Measure (unit of Measurements e.g. quality	MTEF Allocation R' 000		0
			quantity, timeframes)	2003/04	2004/05	2005/06
				000	000	000
Capacity building and marketing	Fund SMME's Commission SABS , NPI and CSIR to train SMME's	Sustainable existing SMME businesses Competitive SMME's to enter the export market	10 % of existing SMME's by June 2004	2,134		
Integration of programmes and Strategies between local district and provincial government	Workshop in 5 x Region Develop Regional economies	Integrated Provincial SMME document	Interim draft report March 2003. workshop conducted by End of 2003. Co-operation agreement by between DEAT and 5 Districts.	100		
Development on SMME's to develop an integrated database of SMME's	Research on activities of SMME in Province	Data base on SMME business	Integrated database of SMME end 2004	150		
In the Province						
Conduct an Audit of skills			Audit report end 2003 Final report end 2003			

Objectives (What)	Strategy (How)	Output	Performance Measure (unit	MTE	F Allocation R' 000	
		(Actual Achievements)	of Measurements e.g. quality	2003/04	2004/05	200
			quantity, timeframes)	2003/04	2004/05	200
				000	000	0
Facilitate establishment of	Provincial conference of women in business	Forum launched (SAWEN)	SAWEN Launched Sep 2003	50		
SAWEN (South African						1
Women Entrepreneurs Network						
Analysing an implementation	Regional/District Workshop Provincial conference on	Women empowerment strategy	Empowerment strategy document - end 2004	50		
Policy on women Economic	Women.					ł
Empowerment	Support and fund Women Economic					1
	Development					

Objectives (What)	Strategy (How)	Output (Actual Achievements)	Performance Measure (unit		MTE	Allocation R' 0
			of Measurements e.g. quality		WILL	Anocation R
			quantity, timeframes)	2003/04	2004/05	2005/06
				000	000	000
Develop and support job creation project With emphasis On redressing historical imbalances	Identify five business plans and projects to be implemented form the projects synopsis document	Sustainable jobs created in the province .	End May 2003	50		
Analysis/Audit of sectoral	Commissioning the work to Internal research units	Index of sectoral opportunities and	Number of successful Projects implemented created end 2004			
Opportunities and constraints for		constraints for job creation in the province	5.14 200 .			
Job creation in the province.						

Objectives (What)	Strategy (How)	Output (Actual Achievements)	of Measurements e.g. quality			
			quantity, timeframes)	2003/04	2004/05	200
				000	000	0
Review strategic documents	Review NCTA Act.	Tourism Masterplan(April to Sep 2003	Northern Cape Amendment Bill by end of June 2003	60		
And regulatory framework.	Conduct five tourism workshops in the province (Districts)	Northern Cape Tourism amendment Act				
Transformation	Canaultation with loss	Value adding and	2002/2004			
Transformation of the tourism	Consultation with key stakeholders	Value adding and Beneficiation.	2003/ 2004			
industry	·	Tourism transformation Strategy.	(1April - March 30			
	Facilitate visitor attractions	Greater access in the		80		
	in disadvantaged areas	tourism market by previously disadvantaged				
		communities by the end 2005				
Upgrading intergrated tourism	Upgrading the Tourism	Reliable database	Intergrated Tourism SMME database	90		
SMME database	Audit for SMME's in the province	Accurate information on tourism				
		SMME for decision making and				
		planning				
Facilitate the establishing of co- operatives	Increase job creation opportunities	5 co-operatives established in the province	5 co-operatives established by sept 2003	500		
Galeshewe Urban Renewal strataegy	Increase business development in Galeshewe	To develop the Galeshewe Urban Node	Finding 3 businesses in Galeshewe Urban Node	500		
Kgalagadi Rural Renewal		To develop the Kgalagadi Rural Node	Funding 2 projects in Kgalagadi Rural node	250		

Objectives (What)	Strategy (How)	Output (Actual Achievements)	Performance Measure (unit		MTE	F Allocation R' 00
			of Measurements e.g. quality			Allocation R 00
			quantity, timeframes)	2003/04	2004/05	2005/06
				000	000	000
Integration of programs Between the local and Provincial initiatives	Joint programs between districts and the province	Focused tourism Development initiatives	Co-operation agreement between Department and Local district tourism by end of June 2003	40		
	Consultation between local district and provincial tourism structures	Alignment of local, district and provincial tourism provincial development				
Community tourism	Leverage private sector investment/funding	Community tourism fund.	Increase in tourism SMME's PDI's	60		
Development fund.			Business enterprises end 2004			
Development of an Integrated tourism SMME database	Develop audit of tourism SMME's in the Province	Reliable database	Integrated Tourism SMME database by end October 2003	40		
		Accurate Information on tourism				
		SMME for decision making and planning				
Upgrading, growing existing and	Identify marketable tourism routes in the Province	Tourism routes	Existence of six(6) tourism route by March 2005	40		
Establishing new tourism routes/						
Product	Linkages to IDP and	Growth of SMME Tourism	Existence of 50 tourism			
Development	conduct research Packaging tourism products	Products	business by end 2004			

Sub-programme: Tourism Promotion 2					2004/05	2005/06	
Aim:							
Objectives (What)	Strategy (How)	Output (Actual Achievement)	Performance Measure (unit	MTEF Alloca	ation R'000		
			of Measurements e.g. quality quantity, timeframes)				
PROMOTION							
Sustain Northern Cape Tourism Authority	Fund NCTA			2,000			
Involvement of the Private Sector in developing and Promoting the Tourism Industry	Consultation with key stakeholders committee between DEAT & tourism stakeholders from the private sector	Establishment of working groups that will research on the following tourism product development Tourism marketing	Increased participation of private sector in tourism development by end 2005	50			
		Tourism information management Tourism policy and strategies					

Objectives (What)			Performance Measure (unit		MTER	Allocation R' 000
			of Measurements e.g. quality quantity, timeframes)	2003/04	2004/05	2005/06
				000	000	000
Stimulate & grow the provincial tourism industry	Increase marketing capabilities in the tourism industry increase volume spend of tourism in the Province	50 % increase in Tourism volume and spend by 2005	5 % increase in tourism volume and spend by 2005	50		
<u>MARKETING</u>						
Production and upgrading of	Upgrading Website	Increase volume and spent	Turning Northern Cape preferred into tourism destination by end of 2005	150		
Promotional and marketing tools	Updating promotional and marketing material		,			
Develop a domestic and international marketing strategy for the province	Conduct Research	NC to become a preferred investment and tourist destination	A viable domestic and international marketing strategy for the Province by end November 2004	350		
TOTAL OF PROGRAMME				5,394		

MTEF Allocation R'000 Programme 3 2003/04 2004/05 2005/06 **Economic Development Services** 5,930 Overall Aim: The aim of this programme is to create an enabling environment to facilitate funding strategies for economic development and The stimulation of provincial trade & investment. MTEF Allocation R'000 Sub-programme Economic Policy Planning 2003/04 2004/05 2005/06 1,461 Aim To analyse regional and sectoral economic plans for the province in order to promote specific sectors 2004/05 2003/04 2005/06 Objectives (What) Strategy (How) Output (Actual Achievement) Performance Measure (quantity, 2003/04 2004/05 2005/06 quality, time) Provincial strategies developed for 45 Develop systems & To establish sectoral plans Data base for export & compile plans & reports to optimise trade and investment information & 3 sectors with highest growth for marketing & growth in investment with / by sectoral opportunities potential the mining, agrointernational role players in established & desseminated line with the Provincial processing & 12 new projects identified & manufacturing sectors for Growth & Development researched for current and next 190 trade & investment Strategy financial year opportunties Collaborate with DTI / TISA systems implemented on 200 Memorandum of TISA in improving Understanding signed & running projects & 4 officials economic growth in the implemented to improve trained in effective implementation Province in line with the monitoring, evaluation and management opportunites identified in pace of economic the Prov. Growth & development Projects for 2003/4 implemented Development Strategy according to business plans & TISA advice (on time, budget) 66 Interventions implemented (where indicated) through timeous

monitoring & evaluation

				24	
Improve vertical and horisontal integration in provincial economic development	Improve internal systems i.t.o. planning, delivery & reporting	Establish system of interaction & integration of provincial, district and local plans & priorities,(including IDP's, economic growth plans, etc.)	4 meetings / annum with all municipalities (32) & all relevant provincial depts. & offices of national depts. (15) Contributions by NC DEAT		
			included in the reviews of development plans of national & provincial depts. & district municipalites	30	
		Set up systems and plans in line with the PSR requirements & Wintershoek reporting model	90% compliance with the PSR Audit (as per IIP)	130	
		to ensure integrated planning, budgeting, implementation & reporting	Wintershoek data base populated by June 2003 & updated monthly	180	
			All departmental plans & reports linked to strategic planning process by 31/3/04	48	

Sub-programme : De	velopment Information Services				MTEF	Allocation R'000
				2003/04	2004/05	2005/06
Aim				1,545		
To showcase the North	ern Cape as lucrative tourism, trade	& investment destination.				
Objectives (What)	Strategy (How)	Output (Actual Achievements)	Performance Measure	MTE	F Allocation R' (000
			(e.g. quality, quantity, time)	2003/04	2004/05	2005/06
To establish a Provincial development information system and departmental information system (Database)	Consolidate various regional sources including DBSA, StatsSA, Global Insight, TISA	An electronic databases containing data on economic & socio-economic indicators, stakeholders and empowerment available per magisterial district in the province	Accurate database containing information on all required variable available by June 2003	90		
	Compile and analyse statistical outputs (surveys & census) to meet specific needs of the province	Reliable information available to role players in electronic format as needed.	Information accessible within 24 hours of request and from provincial website page subject to copyright	35		
	Issue reports on economic social and empowerment progress	Technical advice & written reports provided to provincial, local, national and international stakeholders.	4 reports per annum	15		
Monitoring and Reporting database	Collecting of data via questionnaire from wide variety of sources i.e. primary, secondary, tertiary.	Computer database detailing accurate, useful information of all projects and sectors.	Data available within 24 hours of notice with max of 1% down time.	80		
	Conduct site visit to verify and authenticate the information	Information verified with local and national record keepers	Information used monthly by national and local users	25		
	Keep abreast of the provincial planning activities and their requirements for statistics	Pro-active reporting as provincial calendar dictates.	12 monthly provincial reports submitted by 31/03/2004	15		
Economic Review	Collect data, clean it, integrate it and verify against national figures	Compiled Special province specific publications.	2 economic reviews published per annum	100		

		1			
	Manipulate, analyse and present visual and user-friendly information using simple statistical tools		Provincial website reflecting recent information	70	
	Annual economic impact assessments done	Revised economic overview for province compiled	Economic growth report released by 31/03/2004	110	
Economic Review Booklets	Update booklets currently produced and distribute widely	Updated sect oral booklets available in 6 of 12 official languages as per new language framework	Set of sect oral booklets released in 6 languages by 31/03/2004	R310	
Ensure efficient, effective internal and external communications at local, provincial, national & international level to market the province and the department	Establish good media relations to promote provincial activities and opportunities	Succesfully completed Media Blitz Campaign	Spent 1 week in each of the following Media Houses starting from April 2003:SABC Radio and TV,Business Day & Sowetan	30	
Communicate & promote the Dept. & its successes locally, national & internationally	Improve media relations & expossure	Regular, quality media statements	Min. 2 media releases per month on any issue that affects the Department	10	
		Get to know the Province	Spent at least 7 working days visiting various parts of the Province in order to familiarise with environment & people	25	
		Have regular local & national media briefings	Min. 1 briefing every 2 months on the status of the programmes and the Department	30	
			Current database of media personalities provided to MEC, HOD and Supervisors	10	
	External communication and Marketing	Media monitoring and evaluation	Newspaper clips to MEC, HOD and Supervisor each time DEAT stories are covered in the media.	190	

	Communicating of DEAT's Programmes	Provide and analysis on issues affecting DEAT to Provincial Executive and management	5	
	Articles for Government Publications & other journals	4 2-page promotion articles published in national and internal business publications	100	
	Quarterly Publication and Departmental reports	Progress on programmes & projects to other Departments & contributed articles to Lentswe, Northern Cape Legislator & Northern Cape News	65	
	Marketing, planning & hosting of Trade Expo 2003 & World Tourism Day	Expo & World Tourism Day completed successfully, on budget, & drew bigger crowds than in 2002.	100	
Internal Communication and Marketing	Do internal publication of news & reviews to build staff morale & sense of pride	Produce a DEAT's 4 page monthly publication.	50	
	Develop departmental intranet site	Intranet being used actively by all staff	80	

Sub-programme: Inc	dustrial Development and Trade P	romotion			
				MTEF Allocation R	'000
Aim				2003/04	2004/05
To promote industrial d	evelopment, investment and trade to	stimulate growth and job creation		2,924	
To facilitate funding in order to promote industrial development for job creation	Internationalisation of the products & opportunities of the Province		An increase in number of signed contracts & participants in the trade expo	700	
		investment missions	Missions to India, China, Malyasia, Nigeria, Namibia, Botswana, Canada, Italy & Sweden successfully completed.	406	
	Monitor and evaluate funded projects with NCEDA	Plan for all selected projects monitored for compliance & progress	Milestones and / or interventions delivered on time, on budget	691	
	Lead and support Northern Cape entrepreneurs in accessing export opportunities	Provide economic data to foreign companies on inward trade & investment missions in the province	Participation at National and International Trade Shows & Exhibitions	748	
		Take 16 entrepreneurs with on outward trade missions	At least 8 entrepreneurs exporting products within 1 year		
To diversify investment	Conduct feasibility studies and seek	Funded projects implemented.	Number of jobs created & value of investment made	379	

December CONCUMED DECECTION & BOARD CURROUT CERVICE
Programme CONSUMER PROTECTION & BOARD SUPPORT SERVICE

Overall Aim: The aim of this programme is to ensure consumer protection and education, provide for trade regulation through inspectorate services and regulate liquor licensing and gambling.

Objective(what)	Strategy(How)	Output(Actual Achievement)	Performance Measure (Unit of Measurement e.g. Quality, Quantity, timeframes)	Allocation R'000	
Gambling Act Finalise	Engaging Legal Servises and	Provincial Acts that are in line with	Final draft Acts (Gambling	300	
Draft Provincial Liquor Act	Consultants/Public and Stakeholders in the	national legislation and policy/in harmony with other Provincial	Liquor & Consumer by end of		
Review Unfair Business Act	process	Acts			
Finalise Amendments					
Consumer is King	Engaging other stakeholders Consumer, Gambling and Liquor in education ventures	Well informed Consumers	Ongoing	502	
	School visits, factories and paypoints & HIV centres				
	*ITC credit bureuax eradicating wrongful blacklisting	Responsible Business Practice	Ongoing	100	
	*Ensure SMME compliance with Business regulation & practice by interacting with	Compliance with relevant Legislation & erradication of illegal/unfair business practices	Ongoing	50	

SMME Directorate, Business				
Advice Centers,etc				
*Strengthening Consumer Business Forum(Gambling &		Ongoing	120	
*World Consumer Rights Day Celebrations 15 March		Ongoing	70	
*Intensify Inspections & raids (Gamblingand liquor)	Reduction in 30% of Liqour Licences; no illegal gambling operations	Reduction in 30% of Liqour Licences by Dec. 2003; no illegal gambling operations by end of financial year.	270	

Programme CONSUMER PROTECTION & BOARD	SUPPORT SERVICE			
Overall Aim: The aim of this programme is to ens	ure consumer protection and education, provide f	or trade regulation through inspectorate se	rvices and	
Regulate liquor licensing and gambling.				
Objective(what)	Strategy(How)	Output(Actual Achievement)	Performance Measure (Unit of Measurement e.g. Quality, Quantity, timeframes)	
Consumer Tribunal	Re- Advertise and appoint Tribunal members and Consumer Protector	A functional Consumer Tribunal	by end of Financial year	180
Expansion of Service Points	Re-Advertise Tender for Namaqualand Agency	Well functioning Service Points	By June 2003	300
	Staff-Upington,Colesburg and Tlhokomelo			
Optimising Revenue collection	Conducting Audits & Reconciliation on Licenses (Gambling & Liquor)	Optimal Revenue Collection	Audits & Reconcilations on a monthly	410
	<u> </u>	•		
Roll out of LPM's	Advertise RFP's & Licence	A licenced and Regulated LPM	Roll out of atleast 15 00 LPM's	220

Programme CONSUMER PROTECTION & BOARD SUPPORT SERVICE									
Overall Aim:The aim of this programme is to ensure consumer protection and education, provide for trade regulation through inspectorate services and egulate liquor licensing and gambling.									
Riview of Colesberg Casino	By conducting thorough	A researched document on the	By end June 2003	110					
Licence	research on feasibility of Colesberg Licence	Colesburg Casino License							
				'					
Install a management Credit	By appointing Consultants for	A functioning management and Credit Profile monitoring	Before end of 2003/4 Financial	160					
Profile Monitory systerm	the installation of the systerms	system	year						
				†					
Appointment of Staff	By engaging the DTT in the placement of Staff and advertising	Increased staff capacity and enhanced performance	by end the June	849					
				3641					
Grant Total				'					

5.5 Estimated Revenue

Description	2003/04 R' 000	2004/05 R' 000	2005/06 R' 000
Current revenue			
Tax revenue			
Casino taxes	6,562	6,902	7,465
Motor vehicle licences			·
Horse-racing	225	229	235
Liquor licences	748	769	800
Non-tax revenue			
Interest			
Health patient fees			
Reimbursements			
Other sales			
Other revenue	25	20	20
Capital revenue (specify below)			
Sale of land and buildings			
Sale of stock, livestock, etc.			
Other capital revenue			
Total own revenue	7,560	7,920	8,520